



CONNECTING PEOPLE  
WITH CARE



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### FOR IMMEDIATE RELEASE

## **CTS is excited to rejoin WellSense Health Plan for their transportation needs in Massachusetts and New Hampshire**

Coordinated Transportation Solutions, Inc. (CTS) is excited to announce a renewed partnership with WellSense Health Plan, serving Senior Care Options members in Massachusetts and Medicaid and Medicare Advantage members in New Hampshire. The previous seven-year partnership with WellSense (formerly BMC HealthNet Plan in Massachusetts) began in 2013 and offered member-focused management of non-emergency medical transportation benefits in both states. CTS brings to the table a holistic customer-focused approach including advanced IT technology solutions, deep contractual and programmatic compliance experience, advanced mobility management methodologies, and quality assurance practices to offer the highest level of customer care. As a nationally recognized leader in the development and implementation of our successful broker model, CTS has continuously managed a diversified client portfolio, a portfolio which WellSense will further contribute to cultivating moving forward.

“We are very excited to be resuming our relationship with WellSense and their members. We appreciate their vote of confidence in our NEMT model, our staff, and our transportation network. We look forward to providing an outstanding transportation program that will contribute to an improved quality of life for their members,” said David White, CTS’s President, and CEO.

Diana Cruz, Chief Operating Officer for WellSense Health Plan, mirrors this sentiment. “Meeting our members’ healthcare needs is at the core of our business, and CTS’s experience and focused approach to transportation solutions demonstrate why we chose to reestablish our alliance.”

### **About Coordinated Transportation Solutions, Inc.**

As a nationally recognized leader in non-emergent transportation, Coordinated Transportation Solutions, Inc. (CTS), headquartered in Trumbull, Connecticut, is a not-for-profit 501(c)(3) organization dedicated to its mission of increasing the availability of cost-effective and efficient transportation services to vulnerable populations and communities. With 25 years of experience and a national reputation for exemplary customer service, CTS creates solutions and currently manages more than two million trips annually for government agencies, health plans, health care facilities, school districts, not-for-profit organizations, and injured workers programs throughout the Northeast and Mid-Atlantic States. Learn more about CTS at <https://www.ctstransit.com/> or follow us on [LinkedIn](#).

### **About WellSense Health Plan**

WellSense Health Plan is a nonprofit health insurance company serving more than 430,000 members across Massachusetts and New Hampshire in Medicare, Medicaid, and Individual and Family plans. Founded 25 years ago as Boston Medical Center HealthNet Plan, WellSense designs plans and services that work for members no matter their circumstances. Learn more about WellSense's products and mission at [wellsense.org](http://wellsense.org).

For questions or additional information, please contact Jana Hunkler, Chief of Corporate Communications at [jhunkler@ctstransit.com](mailto:jhunkler@ctstransit.com)