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## FOR IMMEDIATE RELEASE

### CTS Announces Partnership with Commonwealth Care Alliance®

Coordinated Transportation Solutions, Inc. (CTS) is excited to announce a renewed partnership with Commonwealth Care Alliance® (CCA) to manage their non-emergency medical transportation program. CTS' previous partnership with CCA was from 2012-2018, and when this new expanded service goes live on February 1, 2020, the program will serve nearly 34,000 of CCA's Medicaid / Medicare members enrolled in their Senior Care Options and One Care plans in Massachusetts.

When fully implemented, CTS anticipates answering approximately **50,000 calls** and making about **12,000 outbound calls** a month to CCA members. Through our network of transportation providers CTS anticipates managing nearly **1,000,000** trips annually. The program will significantly grow CTS's already substantial presence in the state of Massachusetts that dates to 2006.

"We are excited to again partner with CTS, an experienced vendor whose goal of serving vulnerable populations and communities aligns with CCA's mission to provide and coordinate care for high-cost, high-need individuals," said Linda Dube, CCA's Vice President for Ancillary Services. "CTS offers advanced technology and understands our membership's unique needs, including having safe, reliable, non-emergent transportation that they can depend on."

"We are very excited to be resuming our relationship with CCA and their members and we appreciate CCA's vote of confidence in our NEMT model and people. We look forward to providing an outstanding transportation program that will contribute to an improved quality of life for CCA members", said David White, CTS's President and CEO.

#### **About Coordinated Transportation Solutions, Inc.**

As a nationally recognized leader in non-emergent transportation, Coordinated Transportation Solutions, Inc. (CTS), headquartered in Trumbull, Connecticut, is a not-for-profit 501(c)(3) organization dedicated to its mission of increasing the availability of cost-effective and efficient transportation services to vulnerable populations and communities. With more than twenty-two years of experience and a national reputation for exemplary customer service, CTS creates

solutions and currently manages more than 2 million trips annually for government agencies, health plans, health care facilities, school districts, not-for-profit organizations and injured workers' programs throughout the Northeast and Mid-Atlantic States. CTS utilizes a customer-focused holistic approach, state-of-the-art technology, deep contractual and programmatic compliance experience and quality assurance practices to provide the highest level of customer care. Learn more about CTS at <https://www.ctstransit.com/> or follow us on [LinkedIn](#)

### **About Commonwealth Care Alliance**

Commonwealth Care Alliance® (CCA) is the not-for-profit, community-based healthcare organization whose mission is to improve the health and well-being of people with significant needs by innovating, coordinating and providing the highest quality, individualized care. CCA is a nationally recognized leader in providing care for high-cost, high-needs individuals through a proven model that improves quality and health outcomes while reducing overall costs of care. In Massachusetts, CCA's two health plans serve close to 34,000 members who are dually eligible for Medicaid and Medicare, and for three consecutive years, CCA's One Care plan earned a top rating from a consumer survey conducted by the Centers for Medicare & Medicaid Services. Learn more about CCA's pioneering healthcare solutions and validated care model at <http://www.commonwealthcarealliance.org/> or follow us on [Twitter](#) and [LinkedIn](#).