

Aetna Better Health of New York

April 22, 2019

Coordinated Transportation Solutions

“CTS Announces Partnership with Aetna Better Health of New York”

Coordinated Transportation Solutions (CTS) has partnered with New York City based Aetna Better Health to manage its Non-Emergency Transportation services for its 7,000 members to insure they have an efficient and effective transportation program to access their health care services. CTS will provide ambulatory as well as non-ambulatory transportation services through its credentialed and contracted New York City transportation network. The primary focus will be the boroughs of Manhattan and Queens. This addition to Coordinated Transportation Solutions customer base adds to the significant growth experienced by CTS during 2018-19 through-out the northeast and mid-Atlantic states. CTS began managing transportation to medical appointments for these members on November 1, 2018.

Established in 1997 as a 501(c)3 not-for-profit organization, Connecticut-based Coordinated Transportation Solutions, Inc. is dedicated to providing optimal access to quality healthcare and other destinations that support a better quality of life to the most vulnerable populations in our communities. As a proven leader in the Non-Emergency Transportation industry, the mission-driven company creates person-centric solutions for health care, government agencies, school districts and community organizations. With over 100 years of combined senior staff experience in delivering transportation management and consulting services, CTS is well-positioned to tackle new projects head-on and bring innovative solutions to their customers. “Our partnership with Aetna Better Health brings our service back to New York City, where we built a fully credentialed transportation network. CTS is looking forward to administering this important benefit for some of their most fragile members” stated David White, President and Founder of CTS.

Founded in 1853 in Hartford, Connecticut, Aetna provides health care services designed to meet the unique and changing needs of all the populations served around the world. Aetna serves more than 39 million members nationwide and offers a variety of plans including medical, pharmacy, dental, Medicare, Medicaid, and behavioral health.

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