



CONNECTING PEOPLE
WITH CARE

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From: Coordinated Transportation Solutions, Inc.
120 Nutmeg Drive, Suite 120
Trumbull, CT 06611

Contact: Jana Hunkler, Director of Business Development
203-736-8810 x 10173
jhunkler@ctstransit.com

FOR IMMEDIATE RELEASE

CTS Announces Partnerships with Federally Qualified Health Centers in New Hampshire

Coordinated Transportation Solutions, Inc. (CTS) has partnered with two New Hampshire health centers to provide greater access to care for their patients: Greater Seacoast Community Health, which includes Goodwin Community Health in Somersworth and Families First in Portsmouth, and Coos County Health Center and Androscoggin Community Hospital, serving the North Country region in NH. Under the new agreement, the health centers will contract with CTS to provide subsidized transportation to medical appointments for eligible patients with the most need and without access to other transportation resources.

“We’ve spent a lot of time in recent years talking about health insurance coverage, but if you can’t get to the doctor, having insurance doesn’t help much,” said Ken Gordon, Chief Executive Officer of Coos County Family Health Services. “This pilot program will help us test the idea of providing medical transportation as a way to improve health outcomes for those living in remote locations.”

That’s where CTS comes in. “Transportation is a vital link to care, and not everyone has access to a car. Our partnerships with the Greater Seacoast and the North Country to serve their non-Medicaid population will reduce missed appointments and improve health outcomes for the most vulnerable patients,” stated CTS President and Founder David L. White. “Our innovations in technology make transportation more cost-effective and user-friendly. We are excited to roll out the transportation programs for these NH facilities.”

Greater Seacoast and Coos County will join Manchester Community Health Center, where CTS has been managing transportation for approximately 4,000 patients since 2017. With two fully operational contact centers to respond to member transportation requests, and an expansive, credentialed transportation provider network in New Hampshire already coordinating 1 million Medicaid trips statewide, CTS is able to efficiently expand transportation services directly to health facilities.

As a nationally recognized leader in non-emergent transportation, Coordinated Transportation Solutions, Inc. (CTS), headquartered in Trumbull, Connecticut, is a not-for-profit 501(c)3 organization dedicated to its mission of increasing the availability of cost-effective and efficient transportation services to transportation disadvantaged individuals and communities. With twenty years of experience under its belt and a reputation for exemplary customer service, CTS creates solutions and manages more than 2 million trips annually for government agencies, health plans, health care facilities, school districts, not-for-profit organizations and injured workers’ programs throughout the Northeast and Mid-Atlantic States. CTS utilizes a customer-focused holistic approach, state-of-the-art IT technology, deep contractual and programmatic compliance experience and quality assurance practices to ensure the highest level of customer care.

Federally Qualified Health Centers in NH serve more than 110,000 New Hampshire residents each year by providing access to primary health care services including medical, oral, mental and behavioral health care, treatment for substance use disorder and community support services.

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