



PRESS RELEASE

CTS Announces Reorganization and Promotions to Better Serve Its Clients

Trumbull, CT - Coordinated Transportation Solutions, Inc. (CTS) is pleased to announce an internal reorganization that better aligns its management team with its strategic plan and positions it to optimize its services for a rapidly growing client base and expanding geographic footprint. This reorganization caps a year in which CTS saw significant growth for the organization, the addition of new customers, and the addition of new talent to both the management and delivery teams.

David L. White, President of CTS, notes, "Along with the excitement of new opportunities and growth comes the need to manage that growth responsibly. It means making sure we have the right people in the right place and the right policies, practices and processes in place to maintain an efficient operation for us and the people we serve."

Leading this organizational evolution, Jana Hunkler has been promoted to Vice President of Business Development from her previous role as Director of Business Development. This new role will allow Ms. Hunkler to expand her contributions to the Executive Leadership Team; assume broader management responsibility for developing new Medicaid transportation contracts, with both governmental and private organizations; and to assume responsibility for CTS' Office of Specialized Transportation Services which focuses on non-Medicaid transportation.

"I'm excited to see my role at CTS evolve, and to have the opportunity to bring my years of experience in both transportation and public service to our executive leadership. My expanded team in Business Development includes staff that cares about our customers and really understands how important our work is! There is a growing synergy in my department that is serving us well as we move into new markets and new regions with a goal of removing transportation barriers and simply getting people where they need to go."

To best serve CTS' client-first philosophy, Mary Pat Elwood has been promoted to the position of Director of Quality and Client Relations, to focus on client needs and satisfaction. Ms. Elwood's team will be working to continually improve the quality of CTS's data and to arm internal and external decision makers with the data they need to make the important decisions to run their operations.

Technology plays a growing role in CTS's strategy and execution. In recognition of that, Jeff Mathena has been promoted to Senior Director, IT & Operations. As a member of the Executive Leadership Team, Jeff will take leadership responsibilities for CTS's Contact Center and Provider Relations areas, along with retaining his leadership responsibilities in IT & Security. In addition to his extensive IT background, Jeff brings operations experience and has supported large scale call center efforts before joining CTS.



PRESS RELEASE

Additionally, CTS has created an office of Transportation Provider Network Procurement, which will focus on growing the existing transportation provider networks and building new networks as CTS rapidly expands its footprint throughout New England and the mid-Atlantic states.

Finally, the Office of Specialized Transportation Services (OSTS) will be led by Tod Amazeen, General Manager, under the leadership of Jana Hunkler, Vice President of Business Development. OSTS is growing CTS' non-Medicaid transportation business, focusing on health centers, injured workers, school transportation and other private industries that require CTS' customer-first transportation management services.

A nationally recognized leader in non-emergent transportation, Coordinated Transportation Solutions, Inc. (CTS), headquartered in Trumbull, Connecticut, is a not-for-profit 501(c)3 organization dedicated to its mission of increasing the availability of cost-effective and efficient transportation services to transportation disadvantaged individuals and communities. With twenty years of experience under its belt and a reputation for exemplary customer service, CTS creates solutions and manages more than 2 Million trips annually for government agencies, health plans, health care facilities, school districts, not-for-profit organizations and injured workers' programs throughout the Northeast and Mid-Atlantic States. CTS utilizes a customer-focused holistic approach, state-of-the-art IT technology, deep contractual and programmatic compliance experience and quality assurance practices to ensure the highest level of customer care.

For questions or additional information please contact: Jana Hunkler, Vice President of Business Development, jhunkler@ctstransit.com